

WARRANTY CERTIFICATE

This warranty is issued by:

MotorOne Group Pty Ltd ACN 097 188 219 (trading as AutoXtreme).
Level 9, 3 Nexus Court, Mulgrave, Victoria 3170

Subject to the terms, conditions and exclusions set out in this warranty, we warrant the products which we have supplied and installed which are permanently fixed to your vehicle against defective materials and workmanship when used normally from the date of installation set out in this warranty for the following period:

- Five (5) years for Blackvue Gold and Roadview M4 (GNet 4K) range of products; and
- Three (3) years for all other products.

Exclusions

This warranty does not cover:

1. portable products that can be removed from the vehicle;
2. cosmetic damage, including but not limited to scratches and dents, unless failure has occurred due to a defect in materials or workmanship;
3. defects caused by normal wear and tear;
4. any damage caused by service by anyone who is not a representative of AutoXtreme;
5. any damage caused by misuse, electrical surges, liquid damage, or faulty power supply; or
6. any damage caused as a result of failing to reasonably maintain due care to the product or the vehicle.

Terms and conditions

1. Any claim under this warranty must be lodged with AutoXtreme, in accordance with the claim procedure set out below, within 30 days of the fault becoming apparent.
2. This warranty is not transferable and applies only to the original purchaser of this product, the details of the purchaser are stated on this warranty.

Warranty void

This warranty will be void and you will not be able to make a claim if:

1. registration of the vehicle is transferred into any name other than the original purchaser stated in this warranty; or
2. you fail to comply with the terms and conditions of this warranty.

How to make a claim

To make a warranty claim, you must follow the following procedure:

1. Contact AutoXtreme on 1800 818 288 and provide your name, contact details, vehicle details, job number and brief description of the fault/damage. Alternatively, you can lodge a claim online at www.autoxtreme.com.au/warranty.
2. Following a verbal assessment and subject to it being a valid warranty claim, AutoXtreme will arrange a mutually convenient time at our nominated service centre to rectify the fault or damage.
3. For valid warranty claims we will, at our option,:
 - a. repair the product using new or previously used parts that are equivalent to new in performance and reliability. Repair of the product may result in loss of data, or
 - b. replace the product with the same model (or with your consent a product that has similar functionality) formed from new and/or previously used parts that are equivalent to new in performance and reliability.
4. You must bear the cost of claiming this warranty including the cost of delivery and collection of the vehicle to and from our nominated service centre.
5. Requests for on-site warranty inspections or repairs may attract a call-out fee.

AutoXtreme has no other liability under this warranty, including liability for any loss of your time, or vehicle use, or for any rental vehicle or transport costs.

The benefits to you given by this warranty are in addition to the rights and remedies of the consumer under a law in relation to the goods the subject of this warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of

acceptable quality and the failure does not amount to a major failure.